



RETAIL LEARNING JOURNEY



Level 3 Courses

- Business
- Enterprise
- Economics
- Accountancy

What measures can a retail business take to prepare for unplanned situations?



What changes could be proposed to improve a retail stores operations?

How do seasons affect retail operations?

What are the legislative rights of retail employees?

What are the methods utilised by retail business to encourage sales and what role does technology have in this?



Year 11

What are the consequences of a businesses environment on it's operations?



How is data analysed, interpreted and reviewed to allow businesses to identify solutions to challenges and issues?

How are retail businesses able to investigate the quality of their customers experiences?



What are the characteristics of a range of different retail businesses?

What are the principles of customer service and situations where businesses interact with customers?



Year 10

How do retail businesses meet the needs and expectations of their customers?



Speed Check – Data will be taken to see if you need a diversion to your journey or extra support on the road.

